



Emergency Operations Center (EOC) Skillset: Recovery Coordination

Task Categories:

Understand the complexities of recovery

Demonstrate an understanding of community impacts

Prepare for long-term recovery

Task Category: Understand the complexities of recovery

TASK	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
1. Demonstrate knowledge of short-term, intermediate, and long-term recovery.	E, F, I, J, T		
2. Demonstrate knowledge of recovery guidance at the Federal, state, local, nongovernmental, and private-sector partner levels, including: <ul style="list-style-type: none">• National Disaster Recovery Framework (NDRF)• National Mitigation Framework	E, F, I, J, T		
3. Demonstrate understanding of interdependencies in recovery missions (such as how housing recovery affects economic recovery) and opportunities for coordination, such as priorities identified in: <ul style="list-style-type: none">• Community hazard mitigation plan• Community master/comprehensive plan• Other applicable organizational plans	E, F, I, J, T		
4. Demonstrate knowledge of eligibility requirements and opportunities related to available Federal, state, local, philanthropic, nongovernmental, and private-sector partner funding sources: <ul style="list-style-type: none">• See recovery.gov for examples	E, F, I, J, T		
5. Demonstrate understanding of mitigation and resilience.	E, F, I, J, T		

Task Category: Demonstrate an understanding of community impacts

TASK	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
6. Demonstrate knowledge of community demographics, culture, needs, and capacities.	E, F, I, J, T		

**Task Category: Demonstrate an understanding of community impacts**

TASK	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
7. Demonstrate knowledge of the damage assessment process: <ul style="list-style-type: none">• Understand information needs during short-term and long-term recovery	E, F, I, J, T		
8. Engage and coordinate with the private sector and nongovernmental organizations (NGO), including voluntary and philanthropic organizations, to support recovery.	E, F, I		
9. Demonstrate understanding of: <ul style="list-style-type: none">• Critical infrastructure interdependencies• Potential impacts on the jurisdiction• Potential effects of prolonged service interruptions• Service restoration timelines	E, F, I, T		
10. Demonstrate knowledge of economic recovery drivers for the community.	E, F, I, J, T		
11. Demonstrate knowledge of the whole community and any cultural sensitivities related to recovery objectives: <ul style="list-style-type: none">• Identify potential economic, cultural, and environmental impacts of implementing recovery plans	E, F, I, T		

Task Category: Prepare for long-term recovery

TASK	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
12. Support activities that promote proactive community engagement, public participation, and public awareness of short-term, intermediate, and long-term recovery and resilience, such as: <ul style="list-style-type: none">• Memorials, vigils, and emotional/mental health campaigns• Activities that acknowledge cultural, religious, and traditional diversity in the community• Collections of supplies and monetary donations• Efforts of Voluntary Organizations Active in Disaster (VOAD)	E, F, I		



Task Category: Prepare for long-term recovery

TASK	CODE	EVALUATION RECORD #	EVALUATOR INITIALS AND DATE
13. Prepare disaster recovery plans (such as an overall plan or Recovery Support Function-specific plans), including recovery roles and responsibilities: <ul style="list-style-type: none">● Prioritize recovery activities based on community needs● Consider funding availability, eligibility requirements, and interdependencies● Incorporate resilience considerations	E, F, I, J		
14. Coordinate with EOC public affairs staff to disseminate recovery-related public information: <ul style="list-style-type: none">● Conduct outreach about Disaster Recovery Centers (DRC) and available Federal and state resources● Provide information to protect consumers from disreputable, opportunistic contractors● Combat misinformation	E, F, I		
15. Capture and communicate economic impacts and implications, including unmet community needs, to state, local, tribal, territorial, and/or Federal leadership.	E, F, I		
16. Work with EOC personnel before, during, and after the transition from response to recovery: <ul style="list-style-type: none">● Disseminate recovery information and address misinformation	E, F, I		
17. Advocate for recovery considerations: <ul style="list-style-type: none">● Provide briefings and recommendations to the Policy Group● Propose courses of action to avoid adverse effects on long-term recovery	E, F, I		
18. Implement pre- and post-disaster mitigation and recovery plans.	E, F, I		