

HUMAN SERVICES RECOVERY SUPPORT TEAM

DESCRIPTION	The Human Services Recovery Support Team assists in providing services to disaster survivors, using identified needs from the Human Services Disaster Assessment Team's initial assessment.		
RESOURCE CATEGORY	Emergency Management	RESOURCE KIND	Team
OVERALL FUNCTION	<p>The Human Services Recovery Support Team provides assistance to federal, state, tribal, territorial, and local emergency management agencies pertaining to claims for human services assistance, such as:</p> <ol style="list-style-type: none"> 1. Housing assistance 2. Disaster unemployment assistance 3. Mass care services 4. Other needs assistance 5. Crisis counseling 6. Disaster legal services 7. Case management services 8. Food assistance 	COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. Discuss logistics for deploying this team, such as security, lodging, transportation, and meals, prior to deployment 2. This team typically works 12 hours per shift, is self-sustainable for 72 hours, and is deployable up to 14 days 3. The requestor provides support to the team, such as security, fuel, and power for recharging phones, computers, and other rechargeable devices. 4. Requestor should specify the need for maps or telephone directories 5. Requestor should request additional specialized personnel such as housing or legal specialists separately 6. Requestor may order Recovery Support Function (RSF) Leads with this team, including RSF 3 Health and Social Services Recovery, RSF 4 Housing Recovery, and others as necessary

RESOURCE TYPES			TYPE 1	NO TYPE 2	NO TYPE 3	NO TYPE 4
COMPONENT	METRIC/ MEASURE	CAPABILITY				
Personnel	Per Team	Minimum	4	Not Applicable	Not Applicable	Not Applicable
			NOTES: Not Specified			
Personnel	Per Team	Management and Oversight	1 - National Incident Management System (NIMS) Type 1 Human Services Recovery Support Specialist	Not Applicable	Not Applicable	Not Applicable
			NOTES: Not Specified			
Personnel	Per Team	Operations and Support	1 - Disaster Recovery Center Manager 1 - NIMS Type 2 Volunteer Agency Liaison 1 - NIMS Type 2 Donations Coordinator	Not Applicable	Not Applicable	Not Applicable
			NOTES: 1. Requestor may order additional personnel including Damage Assessment, Community Relations, and Disaster Recovery Center personnel. 2. The Disaster Recovery Center Manager is not a NIMS typed position.			

RESOURCE TYPES			TYPE 1	NO TYPE 2	NO TYPE 3	NO TYPE 4
COMPONENT	METRIC/ MEASURE	CAPABILITY				
Equipment	Per Team	Electronics	4 - Laptops 1 - Global Positioning System (GPS) 1 - Camera	Not Applicable	Not Applicable	Not Applicable
			NOTES: Not Specified			
Equipment	Per Team	Communications	4 - Two-way portable radios 4 - Cell phones	Not Applicable	Not Applicable	Not Applicable
			NOTES: Consider alternate forms of communication, such as satellite phones, based on the mission assignment and team needs.			
Equipment	Per Team Member	Personal Protective Equipment	Personal Protective Equipment (PPE) is mission-specific and may include: 1. Protective footwear 2. Protective clothing 3. Gloves 4. Masks 5. Eye protection 6. Respirators 7. Hearing protection	Not Applicable	Not Applicable	Not Applicable
			NOTES: Not Specified			
Equipment	Per Team	General Supplies	1. Office supplies 2. Relevant human services reference materials and forms	Not Applicable	Not Applicable	Not Applicable
			NOTES: Not Specified			

Superseded



REFERENCES

1. FEMA, NIMS 509: Human Services Recovery Support Specialist
2. FEMA, NIMS 509: Volunteer Agency Liaison
3. FEMA, NIMS 509: Donations Coordinator
4. Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended
5. Title 44 Code of Federal Regulations (CFR): Emergency Management and Assistance

NOTES

Nationally typed resources represent the minimum criteria for the associated component and capability.

Superseded