

HUMAN SERVICES RECOVERY SUPPORT TEAM

DESCRIPTION	The Human Services Recovery Support Team assists in providing services to disaster survivors, using identified needs from the Human Services Disaster Assessment Team's initial assessment.
RESOURCE CATEGORY	Emergency Management
RESOURCE KIND	Team
OVERALL FUNCTION	<p>The Human Services Recovery Support Team provides assistance to federal, state, tribal, territorial, and local emergency management agencies pertaining to claims for human services assistance, such as:</p> <ol style="list-style-type: none"> 1. Housing assistance 2. Disaster unemployment assistance 3. Mass care services 4. Other needs assistance 5. Crisis counseling 6. Disaster legal services 7. Case management services 8. Food assistance
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. Discuss logistics for deploying this team, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment 2. The requestor provides support to the team, such as security, fuel, and power for recharging phones, computers, and other rechargeable devices 3 Requestor should specify the need for maps or telephone directories 4. Requestor should request additional specialized personnel such as housing or legal specialists separately 5. Requestor may order Recovery Support Function (RSF) Leads with this team, including RSF 3 Health and Social Services Recovery, RSF 4 Housing Recovery, and others as necessary

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
MINIMUM PERSONNEL PER TEAM	4	Not Specified
MANAGEMENT AND OVERSIGHT PERSONNEL PER TEAM	1 - National Incident Management System (NIMS) Type 1 Human Services Recovery Support Specialist	Not Specified
SUPPORT PERSONNEL PER TEAM	1 - Disaster Recovery Center Manager 1 - NIMS Type 2 Volunteer Agency Liaison 1 - NIMS Type 2 Donations Coordinator	1. Requestor may order additional personnel including Damage Assessment, Community Relations, and Disaster Recovery Center personnel. 2. The Disaster Recovery Center Manager is not a NIMS typed position.
ELECTRONICS EQUIPMENT PER TEAM	4 - Laptops 1 - Global Positioning System (GPS) 1 - Camera	Not Specified

COMPONENT	SINGLE TYPE	NOTES
COMMUNICATIONS EQUIPMENT PER TEAM	4 - Two-way portable radios 4 - Cell phones	Consider alternate forms of communication, such as satellite phones, based on the mission assignment and team needs.
PERSONAL PROTECTIVE EQUIPMENT (PPE) EQUIPMENT PER TEAM MEMBER	Personal Protective Equipment (PPE) is mission-specific and may include: 1. Protective footwear 2. Protective clothing 3. Gloves 4. Masks 5. Eye protection 6. Respirators 7. Hearing protection	Not Specified
GENERAL SUPPLIES PER TEAM	1. Office supplies 2. Relevant human services reference materials and forms	Not Specified

NOTES

Nationally typed resources represent the minimum criteria for the associated component and capability.

REFERENCES

1. FEMA, NIMS 509: Human Services Recovery Support Specialist
2. FEMA, NIMS 509: Volunteer Agency Liaison
3. FEMA, NIMS 509: Donations Coordinator
4. FEMA, National Incident Management System (NIMS), October 2017
5. Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended
6. Title 44 Code of Federal Regulations (CFR): Emergency Management and Assistance