

MASS CARE SPECIALIST

RESOURCE CATEGORY	Mass Care Services
RESOURCE KIND	Personnel
OVERALL FUNCTION	The Mass Care Specialist performs a wide range of duties in shelters, kitchens, on mobile distribution vehicles, at distribution sites, in warehouses, and at other mass care/emergency assistance (MC/EA) sites
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. This position can be ordered as a single resource or in conjunction with a NIMS typed team (such as Evacuation Coordination Team, Shelter Management Team, or Shelter Resident Services Team)). 2. This position can be ordered with a NIMS typed unit (such as Feeding Services Unit)). 3. Discuss logistics for deploying this position, such as security, lodging, transportation, and meals, prior to deployment 4. This position typically works 12 hours per shift, is self-sustainable for 72 hours, and is deployable for up to 14 days 5. Requestor indicates desired training or experience when ordering for duties that require special skills 6. Requestor may specify any additional qualifications necessary based on incident complexity and needs

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
DESCRIPTION	<p>The Type 1 Mass Care Specialist is a mass care generalist and:</p> <ol style="list-style-type: none"> 1. Performs a wide range of duties and operates proficiently in support of Mass Care/Emergency Assistance (MC/EA) operations, such as: <ol style="list-style-type: none"> a. Feeding b. Reception center c. Respite d. Sheltering e. Distribution f. Evacuation g. Reunification 2. Works in shelters, in kitchens, on mobile distribution vehicles, at distribution sites, in warehouses, and at other MC/EA sites designated by the Authority Having Jurisdiction (AHJ) 3. Performs specialty MC/EA functions, such as safe food handling for feeding operations. 	Not Specified
EDUCATION	Not Specified	Not Specified

Superseded

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COMPONENT	SINGLE TYPE	NOTES
TRAINING	<p>Completion of the following:</p> <ol style="list-style-type: none"> 1. IS-26: Guide to Points of Distribution, or equivalent 2. IS-27: Orientation to FEMA Logistics 3. IS-100: Introduction to the Incident Command System, ICS-100 4. IS-200: Incident Command System for Single Resources and Initial Action Incidents 5. IS-405: Overview of Mass Care/Emergency Assistance 6. IS-700: National Incident Management System, An Introduction 7. IS-800: National Response Framework, An Introduction 8. American Red Cross, Shelter Operations and Simulation, or equivalent 9. American Red Cross, Basic Food Safety Training, or equivalent 10. American Red Cross, Feeding Fundamentals, or equivalent 	Not Specified
EXPERIENCE	<p>Knowledge, Skills, and Abilities:</p> <ol style="list-style-type: none"> 1. Knowledge of MC/EA services 2. Ability to perform basic MC/EA duties safely and with minimum supervision 3. Flexibility in job assignments <p>Experience:</p> <ol style="list-style-type: none"> 1. Successfully supported mass care operations during an operational incident, exercise, drill, or simulation 	Not Specified
PHYSICAL/MEDICAL FITNESS	<ol style="list-style-type: none"> 1. Performs duties under moderate circumstances, characterized by working consecutive 12-hour days under physical and emotional stress for sustained periods of time 2. Is able to lift up to 50 pounds (lbs.) 	Not Specified
CURRENCY	<ol style="list-style-type: none"> 1. Functions in this position during an operational incident, exercise, drill, or simulation at least once every three years 2. Background checks as applicable law permits or requires 	<ol style="list-style-type: none"> 1. Type 1 Mass Care Specialists meet Authority Having Jurisdiction (AHJ) badging requirements. 2. The provider must carry out and use any background checks as applicable law specifies. This may include the following: background check currency within 12 months; sex-offender registry check; and a local, state, and national criminal and driving history.
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Not Specified	Not Specified

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NOTES

Nationally typed resources represent the minimum criteria for the associated category.

REFERENCES

1. FEMA, National Incident Management System (NIMS), October 2017
2. FEMA, NIMS 508: Distribution of Emergency Supplies Task Force
3. FEMA, NIMS 509: Distribution of Emergency Supplies Task Force Leader
4. FEMA, NIMS 509: Distribution of Emergency Supplies Team Leader
5. FEMA, NIMS 508: Donated Goods Warehouse Management Team
6. FEMA, NIMS 509: Donated Goods Warehouse Management Team Leader
7. FEMA, NIMS 508: Donations Coordination Task Force
8. FEMA, NIMS 509: Donations Coordination Task Force Leader
9. FEMA, NIMS 509: Donations Specialist
10. FEMA, NIMS 508: Drive-Through Point of Distribution Team
11. FEMA, NIMS 508: Feeding Services Unit
12. FEMA, NIMS 508: Mass Evacuee Support Management Team
13. FEMA, NIMS 508: Mobile Distribution Team
14. FEMA, NIMS 508: Pedestrian Point of Distribution Team
15. FEMA, NIMS 508: Shelter Facility Selection Team
16. FEMA, NIMS 508: Shelter Facilities Support Team
17. FEMA, NIMS 508: Shelter Management Team
18. FEMA, NIMS 508: Shelter Resident Services Team
19. FEMA, NIMS Guideline for the National Qualification System (NQS), November 2017
20. FEMA, National Response Framework, June 2016
21. FEMA and United States Army Corps of Engineers (USACE), Guide to Points of Distribution, January 2009
22. American Red Cross, Bulk Distribution Handbook, 2013
23. National Mass Care Council, Shelter Guidance Aid and Shelter Staffing Matrix, October 2010
24. Occupational Safety and Health Administration (OSHA) 29 Code of Federal Regulations (CFR) Part 1910.178(l): Powered Industrial Trucks, latest edition adopted
25. USACE, Local Distribution Point Planning for Commodities, June 2005

Superseded