

## STATE MASS CARE COORDINATOR

<b>RESOURCE CATEGORY</b>	Mass Care Services
<b>RESOURCE KIND</b>	Personnel
<b>OVERALL FUNCTION</b>	The State Mass Care Coordinator coordinates and assists mass care and emergency assistance resources in the state
<b>COMPOSITION AND ORDERING SPECIFICATIONS</b>	<ol style="list-style-type: none"> <li>1. This position can be ordered as a single resource.</li> <li>2. Discuss logistics for deploying this position, such as security, lodging, transportation, and meals, prior to deployment</li> <li>3. This position typically works 12 hours per shift, is self-sustainable for 72 hours, and is deployable for up to 14 days</li> </ol>

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	TYPE 1	TYPE 2	NOTES
<b>DESCRIPTION</b>	A Type 1 State Mass Care Coordinator is responsible for leading and coordinating mass care and emergency assistance resources in support of those providing care and shelter services to the survivors of a disaster	A Type 2 State Mass Care Coordinator is responsible for coordinating and assisting in the coordination of components of mass care and emergency assistance resources in support of those providing care and shelter services to the survivors of a disaster	Not Specified
<b>EDUCATION</b>	Not specified	Not specified	Not Specified
<b>TRAINING</b>	Same as Type 2, PLUS: Completion of the following: 1. FEMA Mass Care/Emergency Assistance Planning & Operations course 2. IS-293: Mission Assignment Overview 3. G108: Community Mass Care Management 4. IS-288: The Role of Voluntary Agencies in Emergency Management 5. IS-366: Planning for the Needs of Children in Disasters 6. ICS-400: Advanced ICS for Command and General Staff - Complex Incidents 7. IS-11: Animals in Disasters, Community Planning (Module B)	Completion of the following: 1. IS-100: Introduction to Incident Command System, ICS-100 2. IS-200: ICS for Single Resources and Initial Action Incidents 3. ICS-300: Intermediate ICS for Expanding Incidents 4. IS-700: National Incident Management System (NIMS) An Introduction 6. IS-701: NIMS Multiagency Coordination System (MACS) Course 7. IS-703: NIMS Resource Management 8. IS-775: EOC Management and Operations 9. IS-800: National Response Framework (NRF), An Introduction 10. IS-806: Emergency Support Functions (ESF) #6 - Mass Care, Emergency Assistance, Housing, and Human Services 11. IS-10: Animals in Disasters: Awareness and Preparedness (Module A) 12. Training on FEMA National Shelter System (NSS) or American Red Cross National Shelter System (NSS)	Not Specified

Superseded

Position Qualification for Mass Care Services  
Mass Care Services

COMPONENT	TYPE 1	TYPE 2	NOTES
<b>EXPERIENCE</b>	<p>Same as Type 2, PLUS:</p> <p>Knowledge, Skills, and Abilities:</p> <ol style="list-style-type: none"> <li>1. Knowledge and understanding of the functional needs and services of special populations as defined in the National Response Framework (NRF)</li> <li>2. Knowledge of the role of voluntary agencies in delivering mass care during an incident, such as with entities associated with the National Volunteer Organizations Active in Disaster (NVOAD)</li> <li>3. General operational knowledge of logistical support systems or procedures</li> </ol> <p>Experience:</p> <ol style="list-style-type: none"> <li>1. Operational experience in providing human services-related activities</li> <li>2. Operational experience in coordinating assistance with State, local, Tribal, and territorial governments and nongovernmental organizations conducting mass care</li> </ol>	<p>Knowledge, Skills, and Abilities:</p> <ol style="list-style-type: none"> <li>1. Knowledge of emergency response planning</li> <li>2. Knowledge of mass care shelter operations</li> <li>3. Knowledge of procurement for feeding operations and/or accessing United States Department of Agriculture (USDA) resources</li> </ol> <p>Experience:</p> <p>Operational experience in an Emergency Operation Center (EOC)</p>	Not Specified
<b>PHYSICAL/MEDICAL FITNESS</b>	Same as Type 2	Ability to perform duties under arduous circumstances, characterized by working consecutive 12-14 hour days under physical and emotional stress for sustained periods of time	Not Specified
<b>CURRENCY</b>	Not Specified	Not Specified	Not Specified
<b>PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS</b>	Not Specified	Not Specified	Not Specified

Superseded



## Position Qualification for Mass Care Services Mass Care Services

### NOTES

Nationally typed resources represent the minimum criteria for the associated category.

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### REFERENCES

Further guidance on sheltering may be found on the National Voluntary Organizations Active in Disaster website at [www.nvoad.org](http://www.nvoad.org).

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