

PUBLIC INFORMATION OFFICER (NQS)

TYPE	TYPE 1	TYPE 2
DESCRIPTION	Same as Type 2, PLUS: Conducts public information and external affairs activities in complex and protracted operations involving Federal, state, and regional assets	Same as Type 3, PLUS: 1. Interfaces with Public Information Officer (PIO) from other agencies and jurisdictions to ensure the release of accurate information to the public and media 2. Develops and implements a transition plan based on escalating incident complexity
CATEGORY	CRITERIA	CRITERIA
EDUCATION	Not Specified NOTES: Not Specified	Not Specified
TRAINING	Same as Type 2 NOTES: 1. Identified equivalent trainings should meet or exceed course learning objectives. 2. For Type 2, recommend National Wildfire Coordinating Group (NWCG) S-420: Command and General Staff training or an equivalent team training. 3. For Type 1, recommend NWCG S-520: Advanced Incident Management training or equivalent team training.	Same as Type 3, PLUS: E/L 0388: Advanced Public Information Officer Course
EXPERIENCE	Same as Type 2, PLUS: 1. Successful completion of the National Qualification System (NQS) Position Task Book (PTB) for the NIMS Type 1 Public Information Officer, or equivalent Authority Having Jurisdiction (AHJ) documentation 2. Successful performance as a National Incident Management System (NIMS) Type 2 Public Information Officer NOTES: Not Specified	Same as Type 3, PLUS: 1. Successful completion of the NQS PTB for the NIMS Type 2 Public Information Officer, or equivalent AHJ documentation 2. Successful performance as a NIMS Type 3 Public Information Officer
PHYSICAL/MEDICAL FITNESS	Same as Type 2 NOTES: Not Specified	Same as Type 3
CURRENCY	Same as Type 2 NOTES: Not Specified	Same as Type 3
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Not Specified NOTES: Not Specified	Not Specified

Superseded



TYPE	TYPE 3	NO TYPE 4
DESCRIPTION	<p>The PIO:</p> <ol style="list-style-type: none">1. Collects, verifies, prepares, coordinates, and disseminates community information to the public through the news media, radio, newspaper, and social media2. Interfaces with the public, media, other agencies, and stakeholders to provide information and updates based on changes in incident status3. Uses information from other members of the Incident Management Team (IMT), EOC staff, and general staff to develop accurate, accessible, and complete information on the incident's cause, size, current situation, resources committed, and other matters of general interest for both internal and external audiences4. Monitors public information to ensure accuracy5. Provides active liaison and information sharing with elected and appointed officials6. Establishes a Joint Information Center (JIC) and Joint Information System (JIS) as necessary	Not Applicable
CATEGORY	CRITERIA	CRITERIA
EDUCATION	Not Specified	Not Applicable
NOTES: Not Specified		

Superseded



TYPE	TYPE 3	NO TYPE 4
TRAINING	<p>Completion of the following:</p> <ol style="list-style-type: none"> 1. IS-0029: Public Information Officer Awareness 2. IS-100: Introduction to the Incident Command System, ICS-100 3. IS-200: Incident Command System for Single Resources and Initial Action Incidents 4. ICS-300: Intermediate Incident Command System for Expanding Incidents 5. ICS-400: Advanced Incident Command System for Command and General Staff - Complex Incidents 6. IS-700: National Incident Management System, An Introduction 7. IS-702.a: National Incident Management System Public Information Systems 8. IS-800: National Response Framework, An Introduction 9. IS-2900: National Disaster Recovery Framework (NDRF) Overview 10. E/L 0952: National Incident Management System Incident Command System All-Hazards Public Information Officer Course, or equivalent 11. G0191: ICS/EOC Interface 12. USFA 0305: Type III All-Hazards Incident Management Team Course 	Not Applicable
	<p>NOTES: 1. Identified equivalent trainings should meet or exceed course learning objectives. 2. For Type 2, recommend National Wildfire Coordinating Group (NWCG) S-420: Command and General Staff training or an equivalent team training. 3. For Type 1, recommend NWCG S-520: Advanced Incident Management training or equivalent team training.</p>	
EXPERIENCE	<ol style="list-style-type: none"> 1. Successful completion of the NQS PTB for the NIMS Type 3 Public Information Officer, or equivalent AHJ documentation 2. Experience in emergency management in a leadership position 	Not Applicable
	NOTES: Not Specified	
PHYSICAL/MEDICAL FITNESS	Performs duties under moderate circumstances characterized by working consecutive 12-hour days under physical and emotional stress for sustained periods of time	Not Applicable
	NOTES: Not Specified	
CURRENCY	Functions in this position during an operational incident, exercise, drill, or simulation at least once every three years	Not Applicable
	NOTES: Not Specified	
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Not Specified	Not Applicable
	NOTES: Not Specified	

Superseded

ORDERING SPECIFICATIONS OR DESIGNATIONS

1. (X) Can be ordered as an individual asset
2. () Can be ordered in conjunction with a NIMS typed team
3. () Can be ordered in conjunction with a NIMS typed unit
4. Discuss logistics for deploying this position, such as security, lodging, transportation, and meals, prior to deployment
5. This position typically works 12 hours per shift, is self-sustainable for 72 hours, and is deployable for up to 14 days
6. Requestor may specify any additional qualifications necessary based on incident complexity and needs

REFERENCES

1. FEMA, Position Task Book for Public Information Officer
2. FEMA, National Qualification System Guide
3. FEMA, National Incident Management System (NIMS)
4. FEMA, National Response Framework, June 2016
5. FEMA, Emergency Responder Field Operations Guide (ER-FOG), October 2010
6. National Wildfire Coordinating Group (NWCG), National Incident Management System Wildland Fire Qualification System Guide, PMS 310-1, Physical Fitness Levels, October 2016

NOTES

Nationally typed resources represent the minimum criteria for the associated category.

Superseded