

## HUMAN SERVICES DISASTER ASSESSMENT TEAM LEADER (NQS)

<b>RESOURCE CATEGORY</b>	Mass Care Services
<b>RESOURCE KIND</b>	Personnel
<b>OVERALL FUNCTION</b>	The Human Services Disaster Assessment Team Leader leads a team performing post-disaster assessments to determine the needs of disaster survivors
<b>COMPOSITION AND ORDERING SPECIFICATIONS</b>	<ol style="list-style-type: none"> <li>1. This position can be ordered as a single resource or in conjunction with a NIMS typed team (Human Services Disaster Assessment Team).</li> <li>2. Requestor specifies any additional qualifications necessary based on incident complexity and needs</li> <li>3. Discuss logistics for deploying this position, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment</li> <li>4. The position typically works 12 hours per shift, is self-sustainable for 72 hours and is deployable up to 14 days</li> </ol>

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
<b>DESCRIPTION</b>	<p>The Human Services Disaster Assessment Team Leader leads a team performing the assessment of disaster-caused human services needs, including:</p> <ol style="list-style-type: none"> <li>1. Housing assistance</li> <li>2. Disaster unemployment assistance</li> <li>3. Crisis counseling services</li> <li>4. Disaster legal services</li> <li>5. Case management assistance</li> <li>6. Food assistance</li> <li>7. Need for disaster recovery center</li> <li>8. Staffing needs for human services assistance</li> <li>9. Need for Human Services Recovery Support Team</li> </ol>	Not Specified
<b>EDUCATION</b>	Not Specified	Not Specified
<b>TRAINING</b>	<p>Completion of the following:</p> <ol style="list-style-type: none"> <li>1. IS-100: Introduction to the Incident Command System, ICS-100</li> <li>2. IS-200: Basic Incident Command System for Initial Response, ICS-200</li> <li>3. ICS-300: Intermediate Incident Command System for Expanding Incidents</li> <li>4. IS-700: National Incident Management System, An Introduction</li> <li>5. IS-800: National Response Framework, An Introduction</li> <li>6. IS-2900: National Disaster Recovery Framework (NDRF) Overview</li> <li>7. E0191: Emergency Operations Center/Incident Command System Interface</li> </ol>	The NIMS Training Program defines a national baseline to guide and promote NIMS training. It provides recommendations to assist Authorities Having Jurisdiction (AHJ) in developing their own training plans, tailored to their specific needs



COMPONENT	SINGLE TYPE	NOTES
<b>EXPERIENCE</b>	<p>Knowledge, Skills and Abilities:</p> <ol style="list-style-type: none"><li>1. Knowledge of human services programs, including local, state, tribal, territorial and federal disaster-related programs, such as:<ol style="list-style-type: none"><li>a. Small Business Administration (SBA) disaster loans</li><li>b. Internal Revenue Service (IRS) disaster program</li><li>c. U.S. Department of Agriculture (USDA) Disaster Supplemental Nutrition Assistance Program (D-SNAP) and other disaster nutrition assistance programs</li><li>d. Legal aid</li><li>e. Farm Services</li><li>f. Administration on Aging Services</li><li>g. Other federal authorities</li></ol></li><li>2. Knowledge of disaster recovery centers and multiagency resource center operations, donation management and volunteer coordination</li><li>3. Ability to work with Voluntary Organizations Active in Disaster (VOAD) and other volunteer organizations</li></ol> <p>Experience:</p> <ol style="list-style-type: none"><li>1. Successful completion of the National Qualification System (NQS) Position Task Book (PTB) for the NIMS Type 1 Human Services Disaster Assessment Team Leader, or equivalent AHJ documentation</li><li>2. Completed mission as any member of a Human Services team on one or more governor-declared state of emergency or in a presidentially declared disaster</li><li>3. Supervisory experience as the AHJ specifies</li></ol>	Not Specified
<b>PHYSICAL/MEDICAL FITNESS</b>	<ol style="list-style-type: none"><li>1. Moderate</li><li>2. Is able to work while wearing appropriate Personal Protective Equipment (PPE)</li><li>3. Maintains immunizations in accordance with current AHJ requirements</li></ol>	<ol style="list-style-type: none"><li>1. PPE is mission specific and may vary by working environment; it includes protective footwear, protective clothing for skin exposure, eye and ear protection, respirators, gloves and masks</li><li>2. The NIMS Guideline for the NQS defines Physical/Medical Fitness levels for NQS positions</li></ol>
<b>CURRENCY</b>	<ol style="list-style-type: none"><li>1. Functions in this position during an operational incident, planned event, exercise, drill, or simulation at least once every three years</li><li>2. Keeps immunizations up to date commensurate with mission assignment</li></ol>	Not Specified
<b>PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS</b>	Not Specified	Not Specified



Position Qualification for Mass Care Services  
Mass Care Services

## NOTES

Nationally typed resources represent the minimum criteria for the associated component.

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## REFERENCES

1. FEMA, NIMS 508: Human Services Disaster Assessment Team
2. FEMA, NIMS 508: Human Services Recovery Support Team
3. FEMA, National Qualification System (NQS) Position Task Book for Human Services Disaster Assessment Team Leader, latest edition adopted
4. FEMA, National Incident Management System (NIMS), October 2017
5. FEMA, NIMS Guideline for the NQS, November 2017
6. FEMA, National Response Framework, October 2019
7. Robert T. Stafford Disaster Relief and Emergency Assistance Act, as amended
8. Title 44 Code of Federal Regulations (CFR): Emergency Management and Assistance, latest edition adopted