



Position Qualification for Mass Care Services
Mass Care Services

FEEDING SERVICES TEAM LEADER

RESOURCE CATEGORY	Mass Care Services
RESOURCE KIND	Personnel
OVERALL FUNCTION	The Feeding Services Team Leader provides management, coordination, and supervision of feeding operations
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. This position can be ordered as a single resource. 2. Discuss logistics for deploying this position, such as working conditions, length of deployment, security, lodging, transportation, and meals, prior to deployment 3. Requestor may specify any additional qualifications necessary based on incident complexity and needs

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	TYPE 1	TYPE 2	NOTES
DESCRIPTION	The NIMS Type 1 Feeding Services Team Leader provides management, oversight, and coordination for feeding operations at multiple fixed facilities or distribution sites, or at a single large facility	The National Incident Management System (NIMS) Type 2 Feeding Services Team Leader provides management, oversight, coordination, and supervision of feeding operations at a fixed facility or feeding distribution site	Not Specified
EDUCATION	Not Specified	Not Specified	Not Specified
TRAINING	Same as Type 2	Completion of the following: <ol style="list-style-type: none"> 1. IS-11: Animals in Disasters: Community Planning 2. IS-100: Introduction to the Incident Command System (ICS), ICS-100 3. IS-200: Basic Incident Command System for Initial Response, ICS-200. 4. IS-240: Leadership and Influence 5. IS-241: Decision Making and Problem Solving 6. IS-244: Developing and Managing Volunteers 7. IS-368: Including People With Disabilities and Others With Access and Functional Needs in Disaster Operations 8. IS-405 Overview of Mass Care/Emergency Assistance 9. IS-700: National Incident Management System, An Introduction 10. IS-703: NIMS Resource Management 11. IS-800: National Response Framework, An Introduction 12. Diversity training, at the determination of the Authority Having Jurisdiction (AHJ) 	Not Specified



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COMPONENT	TYPE 1	TYPE 2	NOTES
EXPERIENCE	<p>Same as Type 2, PLUS: Knowledge, Skills, and Abilities</p> <ol style="list-style-type: none"> 1. Manage feeding operations of at least 5,000 meals per day, per facility or location 2. Coordinate feeding operations in a disaster environment with local, tribal, state, private, non-profit, or other multi-jurisdictional entities <p>Experience: Operational Experience on three Type 2 events</p>	<p>Knowledge, Skills, and Abilities:</p> <ol style="list-style-type: none"> 1. Manage feeding operations of at least 2,500 meals per day per facility/location 2. Coordinate the operations of multiple feeding organizations 3. Solve operational problems in a feeding environment 4. Coordinate with Non-Government Organizations (NGO) and private sector service providers 5. Knowledge of state and local requirements and regulations pertaining to feeding and sanitation <p>Experience:</p> <ol style="list-style-type: none"> 1. Managing feeding operations, to include food ordering, handling, preparation, and inventory procedures 2. Responding to special dietary and cultural requirements 3. Managing support staff 4. Managing, administering, and reporting on feeding operations 5. Restaurant background or institutional facility background, such as cafeterias, and experience feeding large groups 	Not Specified
PHYSICAL/MEDICAL FITNESS	Same as Type 2	Arduous	NIMS Guideline for the National Qualification System (NQS) defines Physical/Medical Fitness levels for NIMS positions.
CURRENCY	Same as Type 2	At least once every three years, function in this position during an operational incident, planned event, or participation in exercises, drills, or simulations at the determination of the AHJ	Not Specified
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Same as Type 2	<ol style="list-style-type: none"> 1. Certified Professional Food Manager 2. AHJ-specific requirements for basic food safety and handling certification 	Not Specified



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NOTES

Nationally typed resources represent the minimum criteria for the associated category.

REFERENCES

1. FEMA, National Incident Management System (NIMS), October 2017
2. FEMA, NIMS Guideline for the National Qualification System, November 2017
3. FEMA, Commonly Used Sheltering Items & Services Listing, August 2011
4. National Mass Care Council, Multi-Agency Feeding Plan Template, March 2010
5. U.S. Department of Agriculture, Food and Nutrition Service, Foods Program Disaster Manual, June 2014