



Position Qualification for Operational Communications
Fire/Hazardous Materials

PUBLIC SAFETY TELECOMMUNICATOR I/II

RESOURCE CATEGORY	Fire/Hazardous Materials
RESOURCE KIND	Personnel
OVERALL FUNCTION	The Public Safety Telecommunicator I/II manages the flow of incident-related information to and from field units or public safety resources, monitors status of field units, and assigns additional resources, as necessary
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. This position can be ordered as a single resource. 2. Discuss logistics for deploying this position, such as security, lodging, transportation, and meals, prior to deployment 3. This position typically works 12 hours per shift, is self-sustainable for 72 hours, and is deployable for up to 14 days

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
DESCRIPTION	A Public Safety Telecommunicator I/II prioritizes, initiates, and coordinates the response of public safety agencies, manages the flow of incident-related information to and from field units and/or public safety resources, monitors status of field units, and assigns additional resources, as requested	Not Specified
EDUCATION	Not Specified	Not Specified
TRAINING	<p>Completion of the following:</p> <ol style="list-style-type: none"> 1. IS-100: Introduction to the Incident Command System, ICS-100 2. IS-200: Incident Command System for Single Resources and Initial Action Incidents 3. IS-700: National Incident Management System, An Introduction 4. NFPA 1061 or Association of Public Safety Communications Officials (APCO) equivalent <p>Completion of the following baseline criteria:</p> <ol style="list-style-type: none"> 1. Public Safety Telecommunicator I/II courses or equivalent 2. Receiving Information 3. Processing Information 4. Disseminating Information <p>Recommended: First Responder, including AED and/or any additional training determined by the AHJ</p>	Per NIMS compliance at the time of publication, ICS- and IS- training courses are listed. Equivalent courses must meet the NIMS National Standard Curriculum.
EXPERIENCE	Recommended: Two years of public safety dispatch (including fire incident) experience as determined by the AHJ	Where applicable, experience is measured from the time an individual receives necessary certifications.
PHYSICAL/MEDICAL FITNESS	Not Specified	Not Specified



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CURRENCY	Not Specified	Not Specified
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Certification: NFPA 1061 or APCO equivalent Recommended Certification: The AHJ determines recertification requirements, if any	Not Specified



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NOTES

Nationally typed resources represent the minimum criteria for the associated category.