

PUBLIC HEALTH INTERVIEWER

RESOURCE CATEGORY	Medical and Public Health
RESOURCE KIND	Personnel
OVERALL FUNCTION	The Public Health Interviewer collects public health data through interviews, contact tracing or canvassing to determine the causes or trajectories of outbreaks, disease clusters or other public health data as determined by the Authority Having Jurisdiction (AHJ)
COMPOSITION AND ORDERING SPECIFICATIONS	<ol style="list-style-type: none"> 1. This position can be ordered as a single resource or in conjunction with a National Incident Management System (NIMS) typed team (Epidemiological Response Team or Public Health and Medical Shelter Support Team) 2. Discuss logistics for this position, such as security, lodging, transportation and meals prior to deployment 3. The position typically works 12 hours per shift, is self-sustainable for 72 hours and is deployable for up to 14 days

Each type of resource builds on the qualifications of the type below it. For example, Type 1 qualifications include the qualifications in Type 2, plus an increase in capability. Type 1 is the highest qualification level.

COMPONENT	SINGLE TYPE	NOTES
DESCRIPTION	<ol style="list-style-type: none"> 1. The Public Health Interviewer conducts individual interviews for an epidemiologic case investigation, contact tracing or canvassing according to the protocols provided by the AHJ 2. Coordinates with AHJ public health staff to complete just-in-time (JIT) training on epidemiological interviews, contact tracing protocols and canvassing, as needed 3. Implements Community Assessment for Public Health Emergency Response (CASPER) as determined by AHJ public health staff 4. Conducts epidemiological interviews, contact tracing and or canvassing in the field, the office or remotely 5. Helps disseminate Public Health information to impacted populations as directed by AHJ 6. Ensures personal or sensitive information collected during interviews or contact tracing is handled in accordance with the AHJ's data security and confidentiality laws 7. Compiles and coordinates information; relays information to Public Health officials, as directed by the AHJ 8. Provides effective support and collects the most accurate information to inform the next steps in the public health investigation 	Not Specified
EDUCATION	Not Specified	Not Specified

COMPONENT	SINGLE TYPE	NOTES
TRAINING	<p>Completion of the following:</p> <ol style="list-style-type: none"> 1. IS-100: Introduction to the Incident Command System, ICS-100 2. IS-200: Basic Incident Command System for Initial Response, ICS-200 3. IS-700: National Incident Management System, An Introduction 4. IS-800: National Response Framework, An Introduction 5. Training in accordance with Occupational Safety and Health Administration (OSHA) 29 Code of Federal Regulations (CFR) 1910.134: Respiratory Protection, as required by AHJ 6. Training in accordance with Health Insurance Portability and Accountability Act (HIPAA) regulations, as required by the AHJ 7. Health and Human Services (HHS), Centers for Disease Control and Prevention (CDC), Disaster Epidemiology CASPER Training, as required by AHJ 	Not Specified
EXPERIENCE	<p>Knowledge, Skills and Abilities:</p> <ol style="list-style-type: none"> 1. Ability to conduct interviews, contact tracing or canvassing in an empathetic and professional manner <p>Experience:</p> <ol style="list-style-type: none"> 1. Two years of work experience conducting interviews, overseeing teams and conducting JIT training, preferably in the public health field 	Not Specified
PHYSICAL/MEDICAL FITNESS	<ol style="list-style-type: none"> 1. Moderate 2. Is able to work while wearing appropriate personal protective equipment (PPE) 3. Maintains immunizations in accordance with current AHJ requirements 	<ol style="list-style-type: none"> 1. The NIMS Guideline for the National Qualification System (NQS) defines Physical/Medical Fitness levels for NIMS positions 2. PPE is mission-specific and may vary by working environment, including protective footwear, protective clothing for skin exposures, eye and hearing protection, respirators, gloves and masks
CURRENCY	<ol style="list-style-type: none"> 1. Functions in this position during an operational incident, planned event, exercise, drill or simulation at least once every two years 2. Background checks as applicable law permits or as required by the AHJ 	<p>Provider must carry out and use any background checks as applicable law specifies. This may include a:</p> <ol style="list-style-type: none"> 1. Background check completed within the past 12 months 2. A sex-offender registry check 3. A local, state and or national criminal history check
PROFESSIONAL AND TECHNICAL LICENSES AND CERTIFICATIONS	Not Specified	Not Specified



Position Qualification for Public Health, Healthcare, and Emergency Medical Services Medical and Public Health

NOTES

Nationally typed resources represent the minimum criteria for the associated component.

REFERENCES

1. FEMA, NIMS 508: Epidemiological Response Team
2. FEMA, NIMS 508: Public Health and Medical Shelter Support Team
3. FEMA, National Incident Management System (NIMS), October 2017
4. FEMA, NIMS Guideline for the National Qualification System, November 2017
5. IS-100: Introduction to the Incident Command System, ICS-100
6. IS-200: Basic Incident Command System for Initial Response, ICS-200
7. IS-700: National Incident Management System, An Introduction
8. IS-800: National Response Framework, An Introduction
9. Health and Human Services (HHS), Centers for Disease Control and Prevention (CDC), Community Assessment for Public Health Emergency Response (CASPER)